

Embrace Edge AI,
Empower Industrial Digitalization.

EC5000 Series AI Edge Computer



· NVIDIA Jetson Orin Nano/NX Series

· High security

· High reliability

· Cloud-Managed

The EC5000 comes pre-integrated with NVIDIA® Jetson Orin NX™ or Orin Nano™, making it ideal for industrial AI applications. The EC5000 design includes 2 Gigabit LAN ports, 1 HDMI video display, 4 DI, 4 DO, 2xRS-232/RS-422/RS-485, 6 external USB 3.2 ports, 1 internal Micro USB for system recovery, and 1 CAN FD port. EC5000 is highly scalable, with built-in support for LTE/5G through an M.2 B-Key slot, support for Wi-Fi/Bluetooth through an M.2 E-Key slot, support for storage expansion through an M.2 M-Key slot, and 1 Micro SD card slot for storage devices. It also supports DeviceLive Cloud Management.



Smart Energy

Focusing on energy efficiency and sustainable development



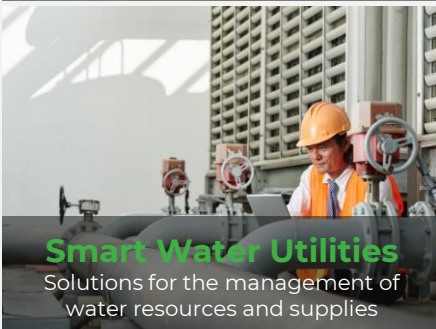
Smart City

Improving urban management and public services



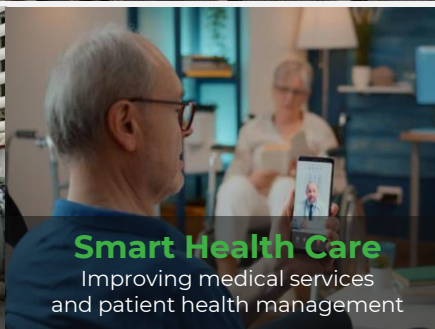
Smart Manufacturing

Real-time monitoring and controlling



Smart Water Utilities

Solutions for the management of water resources and supplies



Smart Health Care

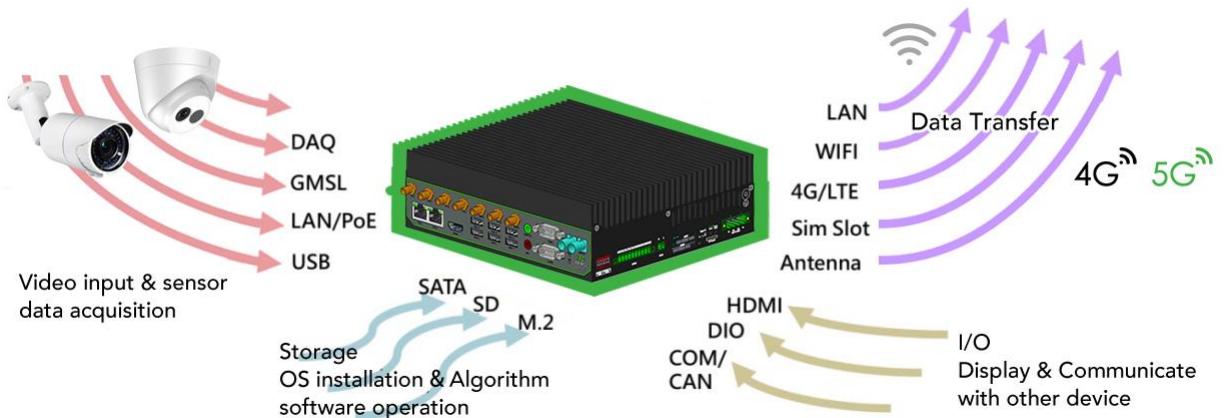
Improving medical services and patient health management



Public Utility

Improving the efficiency and convenience of public services

Solution



Feature and Advantage

Performance and Platform

- Supports NVIDIA Jetson Orin Nano/NX Series
- Support customers to develop and install edge applications
- Docker
- Jetpack: Above 5.1

Rich interfaces

- 2x 10/100/1000Mbps Ethernet interface
- 1x HDMI
- 6x USB3.2
- 1 x M.2 B-Key/E-Key/M-Key
- 1x MicroSD
- 2x RS-232/RS-485/RS-422
- I/O, GPS, CAN, MIC, AUDIO

Stable communication

- 5G/4G/Wi-Fi/GbE, etc
- Wired, cellular, Wi-Fi mutual backup, dual SIM failover
- Independent hardware and software watchdog
- Multilevel link detection, communication self-healing
- Fanless



High-level security

- Linux system security patches and vulnerability remediation services
- TPM 2.0

DeviceSupervisor™ Agent Service

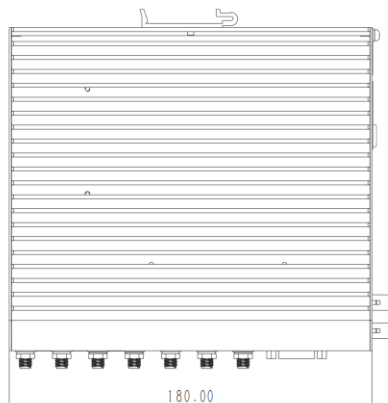
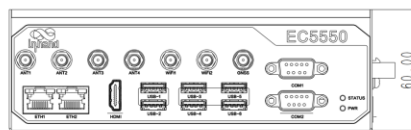
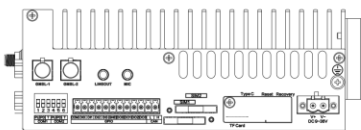
- Easy to achieve data acquisition on the cloud
- Integrate 80+ mainstream data acquisition protocols
- Support data preprocessing
- Integrated data publishing services, public/private cloud, local SCADA

InHand DeviceLive Cloud Service

- Remote device access
- Remote device batch management
- Remote batch management of edge AI applications
- Remote container management



Dimensions (mm)



Product Specifications

| Hardware Specifications | | | |
|---|--|--|-----------------|
| Item | EC5350 | EC5550 | |
| Hardware Platform | | | |
| Module Compatibility | NVIDIA Jetson Orin Nano 8G | NVIDIA Jetson Orin NX 16GB | |
| CPU | ARM Cortex-A78AE CPU, 6 cores, TDP up to 15 W, 1.5 GHz | ARM Cortex-A78AE CPU, 8 cores, TDP up to 25 W, 2 GHz | |
| GPU | 1024-core NVIDIA Ampere GPU with 32 Tensor Cores | | |
| AI Performance | 40 TOPS | 100 TOPS | |
| RAM | 8GB | 16GB | |
| Storage | 1 x M.2 NVMe M-Key 2242 (128GB built-in) | | |
| Interfaces | | | |
| EtherNet Port | 2 x 10/100/1000Mbps Ethernet port | | |
| Serial Port | 2 x RS-232/485/422, DB9 | | |
| I/O | 4 x DI, 4 x DO | | |
| CAN | 1 x CAN FD | | |
| GPS | Supports GPS, Beidou, and GLONASS positioning | | |
| USB | 6 x USB 3.2 Gen 2, 1 x OTG Type-C | | |
| HDMI | 1 x HDMI 2.0(Maximum resolution 3840x2160 @ 60Hz) | | |
| Wi-Fi/BT | RTL8822CE-CG, 802.11b/g/n/ac, BLE 5.0 | | |
| Expansion Interface | 1 x M.2 B-Key 3042/3052 (LTE/5G) | | |
| | 1 x M.2 E-Key 2230 (Wifi/BT) | | |
| | 1 x M.2 M-Key 2242 (NVMe 128GB built-in) | | |
| Button | 1 x Recovery Button, 1 x Reset Button | | |
| SIM Card | 2 x Standard SIM | | |
| TF Card | Supports Micro SD | | |
| GMSL (optional) | 2-ch GMSL2.0 with FAKRA | | |
| MIC(optional) | 3.5 mm microphone audio jack | | |
| Audio(optional) | 3.5 mm type line-out | | |
| Security | | | |
| TPM | Integrated TPM chip, TPM2.0 | | |
| Mechanical Feature | | | |
| Installation | DIN-rail, Wall mounting | Protection Rating | IP30 |
| Housing | Metal | Dimensions | 180x 160x 60 mm |
| Power Supply | | | |
| Power Input | DC 9~36V, polarity reversal protection | | |
| Power Consumption | Idle: 10W | | |
| | Full Loading: 60 W | | |
| Ambient Temperature and Humidity | | | |
| Working Temperature | -20~ 60°C | Storage Temperature | -40 ~ 85°C |
| Ambient Humidity | 5 ~ 95% (non-condensing) | | |
| Indicator | | | |
| LED | 1 x Power, 1 x Status | | |
| EMC Index | | | |
| Electrostatic Discharge | EN61000-4-2, level 3 | | |
| Radiation RFI Immunity | EN61000-4-3, level 3 | | |
| Electrical Fast Transients | EN61000-4-4, level 3 | | |
| Surge | EN61000-4-5, level 3 | | |
| Conducted RFI | EN61000-4-6, level 3 | | |
| Ring Wave Immunity | EN61000-4-12, level 3 | | |
| Power Frequency Magnetic Field Resistance | EN61000-4-8, horizontal / vertical 400A/m (>level 2) | | |
| Physical Features | | | |
| Shock | IEC60068-2-27 | Vibration | IEC60068-2-6 |
| Free Fall | IEC60068-2-32 | | |

| Software Specifications | |
|---------------------------------|--|
| Item | EC5000 |
| OS | |
| OS | Linux (Support Jetpack 5.0 above) |
| Network Interconnection | |
| Network Type | 5G, LTE Cat6(Different models for different networks) |
| Reliability | |
| Backup | Dual SIM |
| Link Detection | Multi-Level link detection, auto-redials once disconnected |
| Embedded Watchdog | Device self-diagnosing, auto-recovers from operation faults |
| Data Acquisition Protocol(*DSA) | |
| Industrial Protocol | Modbus RTU Master/Slave, Modbus TCP Master/Slave, EtherNet/IP, ISO on TCP, OPC UA Client/Server, Mitsubishi MC 3C/3E/3C OverTCP, Mitsubishi CPU Port, FINSUDP, HostLink, PPI |
| Electricity Protocol | DLT645-2007, IEC101/104, DNP3.0 |
| Other Protocol | BACnet, CNC |
| Maintenance and Management | |
| Upgrade Method | Supports patent upgrade mechanism, local or remote firmware upgrade |
| Log | Support local system logs, remote logs, and important log power-off preservation |
| Remote Management | InHand DeviceLive, HTTP, HTTPS, SSH, etc. |
| DeviceLive Cloud | Supports cloud-based parameter configuration, container management, application and firmware management |

*DSA: The DeviceSupervisor Agent (DSA), developed by InHand Networks, is a cutting-edge intelligence software designed to operate on Edge Computer products. It enables clients to quickly implement data collection, processing, protocol conversion, and cloud connectivity through a "zero code/low code" approach. If you need the DSA application on the EdgeComputer product, please contact us to obtain the DSA software package.

Ordering Guide

| Model | NVIDIA Module | Cellular Type & Frequency Band: <WMNN> | Memory | Storage | Ethernet Port | Serial Port | GPS |
|-------------|---------------|---|--------|---------|----------------|---|-----|
| EC5550-NRQ3 | Orin NX 16GB | Global 5G NR 5G NR NSA : n1/n2/n3/n5/n7/n8/n12/n20/n25/n28/n38/n40/n41/ n48/n66/n71/n77/n78/n79 5G NR SA : n1/n2/n3/n5/n7/n8/n12/n20/n25/n28/n38/n40/n41/ n48/n66/n71/n77/n78/n79 LTE FDD: B1/B2/B3/B5/B7/B8/B12(B17)/B13/B14/B18/B19/B20/ B25/B26/B28/B29/B30/B32/B66/B71 LTE TDD: B34/B38/B39/B40/B41/B42/B48 LAA:B46 WCDMA Bands: B1/B2/B3/B4/B5/B6/B8/B19 | 8 GB | 128 GB | 2x 1000Mbps | 2x RS232/RS485/ RS422 configurable | YES |
| EC5350-NRQ3 | Orin Nano 8GB | Global 5G NR 5G NR NSA : n1/n2/n3/n5/n7/n8/n12/n20/n25/n28/n38/n40/n41/ n48/n66/n71/n77/n78/n79 5G NR SA : n1/n2/n3/n5/n7/n8/n12/n20/n25/n28/n38/n40/n41/ n48/n66/n71/n77/n78/n79 LTE FDD: B1/B2/B3/B5/B7/B8/B12(B17)/B13/B14/B18/B19/B20/ B25/B26/B28/B29/B30/B32/B66/B71 LTE TDD: B34/B38/B39/B40/B41/B42/B48 LAA:B46 WCDMA Bands: B1/B2/B3/B4/B5/B6/B8/B19 | 16 GB | 128 GB | 2x 1000Mbps | 2x RS232/RS485/ RS422 configurable | YES |
| EC5550-FQ09 | Orin NX 16GB | Global 4G CAT6 LTE FDD: B1/ 2/ 3/ 4/ 5/ 7/ 8/ 12/ 13/ 14/ 17/ 18/ 19/ 20/ 25/ 26/ 28/ 29/ 30/ 32/ 66/ 71 LTE TDD: B34/ 38/ 39/ 40/ 41/ 42/ 43/ 46(LAA)/ 48 (CBRS) | 8 GB | 128 GB | 2x 1000Mbps | 2x RS232/RS485/ RS422 configurable | YES |
| EC5350-FQ09 | Orin Nano 8GB | Global 4G CAT6 LTE FDD: B1/ 2/ 3/ 4/ 5/ 7/ 8/ 12/ 13/ 14/ 17/ 18/ 19/ 20/ 25/ 26/ 28/ 29/ 30/ 32/ 66/ 71 LTE TDD: B34/ 38/ 39/ 40/ 41/ 42/ 43/ 46(LAA)/ 48 (CBRS) | 16 GB | 128 GB | 2x 1000Mbps | 2x RS232/RS485/ RS422 configurable | YES |
| EC5550-EN00 | Orin NX 16GB | No Cellular | 8 GB | 128 GB | 2x 1000Mbps | 2x RS232/RS485/ RS422 configurable | NO |
| EC5350-EN00 | Orin Nano 8GB | No Cellular | 16 GB | 128 GB | 2x 1000Mbps | 2x RS232/RS485/ RS422 configurable | NO |

About Us

InHand Networks is a leading IoT solutions provider founded in 2001, dedicated to driving digital transformation across industries and empowering customers to unlock their full potential and achieve accelerated growth.

We specialize in delivering industrial-grade connectivity solutions for diverse sectors, such as enterprise networks, industrial and building IoT, digital energy, smart commerce, and mobility. Our comprehensive product portfolio and services cater to various applications worldwide, including smart manufacturing, smart grid, intelligent transportation, smart retail, etc. With a global footprint spanning over 60 countries, we serve customers in China, the United States, France, Germany, the United Kingdom, Italy, and beyond.



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